



Her Spot

We understand that sometimes things come up and you may need to cancel or reschedule your appointment.

We want to be fair to both you and our staff, so we kindly ask that you please respect our policies.



Late Policy

If you're running late for your appointment, please give us a call as soon as possible. If you arrive more than 15 minutes after your scheduled appointment time, we may need to reschedule your appointment for another time or to charge a cancellation fee of 500 THB per scheduled service or the full price if your service is less.

We've had to implement this as we are experiencing significant no shows. Regular guests are exempt.

Thanks you for understanding.



7 Days warranty Policy

We offer a 7-day warranty for our nail services. Any damages that occur during the warranty period, can be fixed free of charge (only for the damaged nails and must be the same design) However, any damages, fixing or design changes after 7 days will be charged at its full amount.



Cancellation policy

At our salon, we value your time and the time of our staff. We ask that you please give us at least 24 hours notice if you need to cancel or reschedule your appointment.

If you cancel with less than 24 hours notice, we charged a cancellation fee of 500 THB per scheduled service or the full price if your service is less.

If you don't show up for your appointment and don't let us know, you will be charged the full cost of the service you were book for.



Walk - ins Welcome.

While we encourage scheduling an appointment, we do welcome walk - clients, however, it is based on availability and if we are busy there may a waiting period or you might have to schedule and actual appointment.

Thank you!